

АКЦІОНЕРНЕ ТОВАРИСТВО  
«УКРАЇНСЬКА ЗАЛІЗНИЦЯ»  
АТ «УКРЗАЛІЗНИЦЯ»

вул. Єжи Гедройця, 5  
м. Київ, 03150,  
Україна



Tel.: (+380 44) 465-00-00,  
465-00-30,  
Fax: (+380 44) 465-10-59,  
465-32-44  
uz.gov.ua  
e-mail: uz@uz.gov.ua

JOINT STOCK COMPANY  
«UKRAINIAN RAILWAYS»

JSC «UKRAINIAN RAILWAYS»

5, Jerzy Giedroyc Str.,  
Kyiv, 03150,  
Ukraine

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CEO  
"NewRealGoal" company  
Andriy Stanchenko

JSC "Ukrzaliznytsia" expresses gratitude to the "NewRealGoal" company for the quick arrangement and high-quality implementation of the project on training employees in Israeli protocols of behavior in long-term crisis situations.

This training course received many favorable reviews from the managers of the HR vertical of JSC "Ukrzaliznytsia" as effective and practical. The course materials were focused on psychological first aid protocols used in Israel, the USA and Great Britain, provided techniques for self-care, health assessment, practices with acute reactions and trauma, as well as algorithms and practices of an effective approach to activities under the influence of stress factors.

The course, which was proposed and implemented for a group of HR leaders was basic and relevant for rapid and mass training of specialists who work with people and must provide adequate assistance to those who experience traumatic events. The course also pays attention to the prevention of professional burnout.

The training course consisted of several meetings of 1.5 hours each, during which the participants received new information, as well as had the opportunity to analyze work situations and get answers to current questions.

The course program was built on real life situations, taking into account the peculiarities of our business and its organizational model. Each participant received practical knowledge and skills necessary for further management of their teams and obtaining the necessary results.

The material offered during the course made it possible to update the attitude of the participants to the importance of working with the emotional state and atmosphere in the team and its influence on achieving the expected results.

In addition, the participants noted the trainers' ability to adapt to specific business requests and give practical examples, simply explaining complex things, so this helped in understanding the material and effective group interaction.

We wish you all the success and achievements and looking forward to further cooperation!

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Kind regards,

Member of the Board  
JSC "Ukrzaliznytsia"

Volodymyr KROT